

A shared vision for Bournemouth, Christchurch and Poole

A new performance dashboard

Our journey so far

Best Practice Research

Development of corporate performance measures as part of corporate strategy development, working across council services, with data officers, Directors and Members



Integration of Best Practice and Benchmarking data

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Where we want to be

- · Live data
- · More accountable
- Better transparency
- · Reduce reporting lag
- Direct data entry
- · Accessible at any time
- Provide overview
- Drill down facility
- Automated



What will we have

A dashboard for

- Improved focus
- · Data based decision making
- Deep diving
- Opportunities for horizon scanning

Views developed for equality, sustainability, risk and service plans

Q2 Reported

13 Beginnel

Beginning of phase 2 Inclusion of focus area updates

Quarterly Performance Reporting

- Q1 report is one-off
- Q2 will be generated directly from system
- Q2 will include focus areas
- Snapshot reports at a moment in time
- Phased approach to progress and development
- Allows different ways to view data

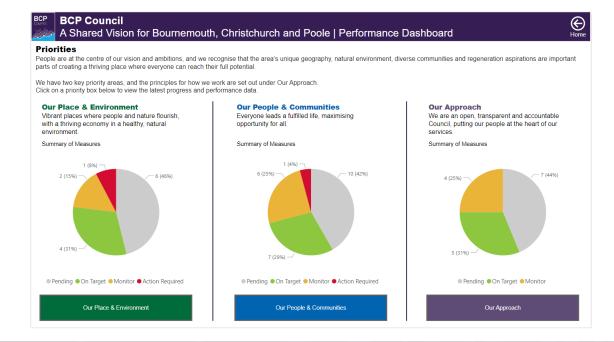


The role of O&S



How can the dashboard help

- Proactive approach how best can scrutiny support moving into proactive
- Will help with setting agenda for performance scrutiny
- Best practice use to support decision making
- Horizon scanning influence work streams
- Deep diving

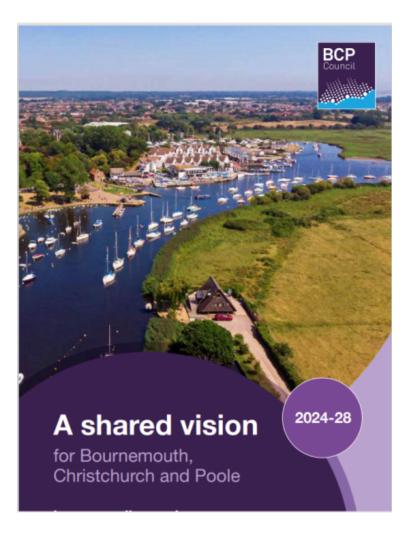


Key areas for O&S feedback



- Quality of the measure (data, intervention levels & targets)
- Quality of the performance commentary
- Areas of underperformance deep dive?
- Forecasting and trend data
- Accountability
- One of a set of tools that O&S can use to support decision making
 - o call in
 - o task and finish groups
 - o workshops

- challenge sessions
- spotlight focus
- o petitions and lobbying



Added Value and Benefits



- Built In house model with IT
- Reports a month earlier
- Real time information
- Data available to public open and transparent
- Data-based decision making
- Develop to our own future needs
- Delivering on digital ambitions

